

DEC 23 2004

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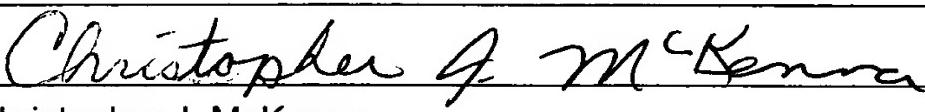
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		Application Number	09/577,231-Conf. #3634
		Filing Date	May 23, 2000
		First Named Inventor	Lundy M. LEWIS
		Art Unit	2143
		Examiner Name	David E. England
Total Number of Pages in This Submission		Attorney Docket Number	APB-021

### ENCLOSURES (Check all that apply)

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<input type="checkbox"/> Fee Attached	<input type="checkbox"/> Licensing-related Papers	<input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences
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<input type="checkbox"/> After Final	<input type="checkbox"/> Petition to Convert to a Provisional Application	<input type="checkbox"/> Proprietary Information
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<input type="checkbox"/> Extension of Time Request	<input type="checkbox"/> Terminal Disclaimer	<input checked="" type="checkbox"/> Other Enclosure(s) (please Identify below): Return Receipt Postcard
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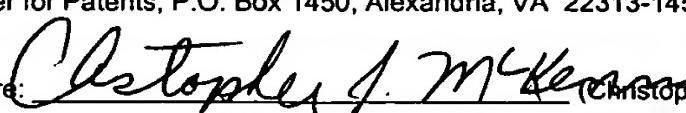
### SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm Name	LAHIVE & COCKFIELD, LLP		
Signature			
Printed name	Christopher J. McKenna		
Date	December 23, 2004	Reg. No.	53,302

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Dated: December 23, 2004

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(Christopher J. McKenna)



12-27-04

AF/2143  
JRW

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of: Lundy Lewis

Application No.: 09/577,231

Filed: May 23, 2000

For: *METHOD AND APPARATUS FOR  
COMPONENT TO SERVICE MAPPING IN  
SERVICE LEVEL MANAGEMENT (SLM)*

Attorney Docket No.: APB-021

Art Unit: 2143

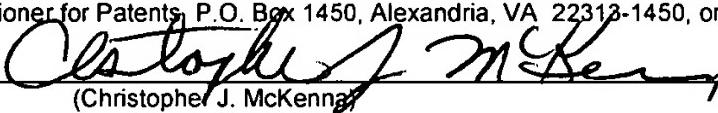
Examiner: England, David E.

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(Christopher J. McKenna)

**RESPONSE TO FINAL OFFICE ACTION UNDER 37 C.F.R. § 1.116**

Dear Sir:

**INTRODUCTORY COMMENTS**

This Response is filed responsive to the Final Office Action (Paper No. 20040913) dated September 24, 2004. In view of the comments set forth below, Applicant respectfully requests re-examination of the application and urges reconsideration and withdrawal of the outstanding rejections.

**Remarks/Arguments** begin on page 2 of this paper.